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| Flynn Horwich Motivated Sales and Marketing Associate with 6+ years’ experience in the retail space. Recognized for the ability to communicate effectively and provide excellent customer service. My passion is in retail and providing customers with a great shopping experience.  Contact Email: flynnhorwich@gmail.comPhone: 414-931-9354PHONE:678-555-0103WEBSITE:Website goes hereEMAIL: |  | EDUCATION**Western Technical College – Digital Marketing Associates Degree**To Graduate 06/2023 **Port Washington High School**Graduate 06/2019 WORK EXPERIENCE**Dicks Sporting Goods – Apparel Sales Associate****La Crosse, WI** 03/2022 – Current * Manage apparel department
* Cashiering and return processing
* Unload trucks and organize the department
* Train new associates
* Assist customers with fitting rooms, finding appropriate sizes and sale completion

  **Kohl’s – Customer service and Fulfillment Associate****La Crosse, WI** 01/2021 – 07/2021 * Greeted customers at the door and understand needs
* Managed the Amazon desk – deliveries and returns
* Provided inventory numbers to team leaders
* Helped set up displays and organize

  **Walmart – Cashier, Pick-up and Remodel Associate****Saukville, WI** 09/2016 – 02/2022 * Assisted customers at check-out counter including self-check out
* Responsible for on-line orders and delivering products to customer vehicles
* Store remodel associate that worked with a large team during the entire reconfiguration

 **SKILLS*** MS Office Suite – Excel, Outlook, Power Point, Word
* Leadership & Team Training
* Communication
* Teamwork
* Cash Handling
* Customer Service
* Inventory

**AWARDS & ACHEIVEMENTS*** Dick’s Sporting Goods – Defender of the month – 2022
* Kohl’s – Two time employee of the month – getting most surveys returned - 2021
* Walmart – Three time employee of the month

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